

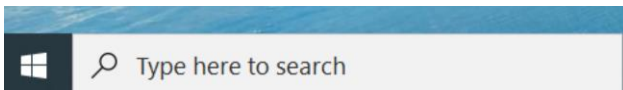
Overview

If the Promas program was deleted from your computer recently it is because of an update to Windows Defender.

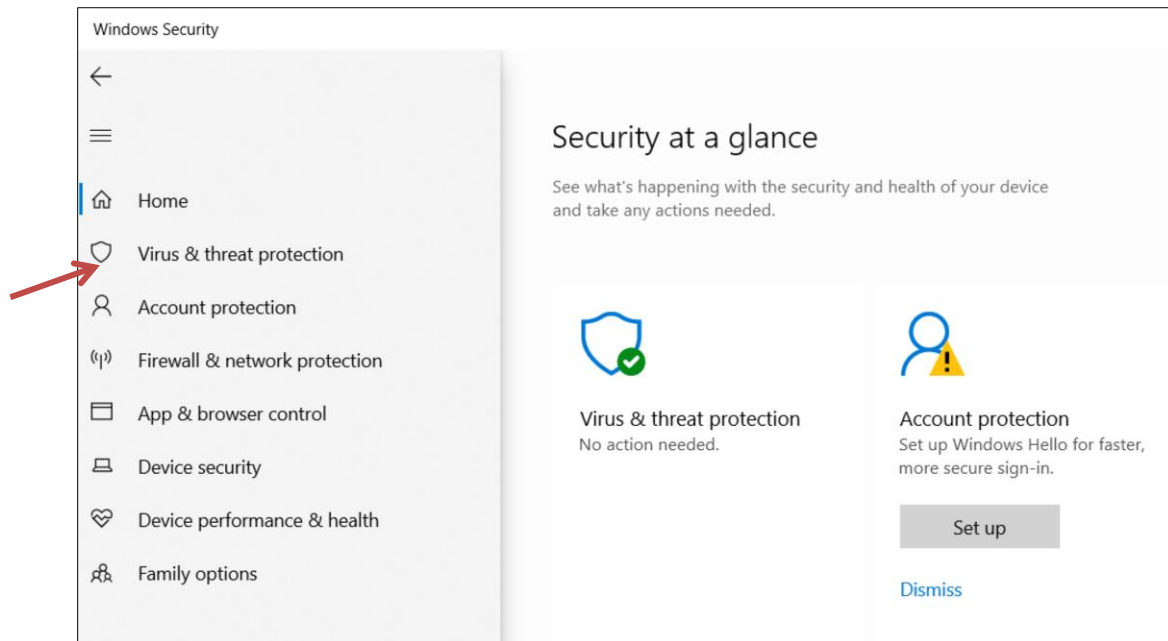
Procedure

To resolve the issue go into Windows Security:

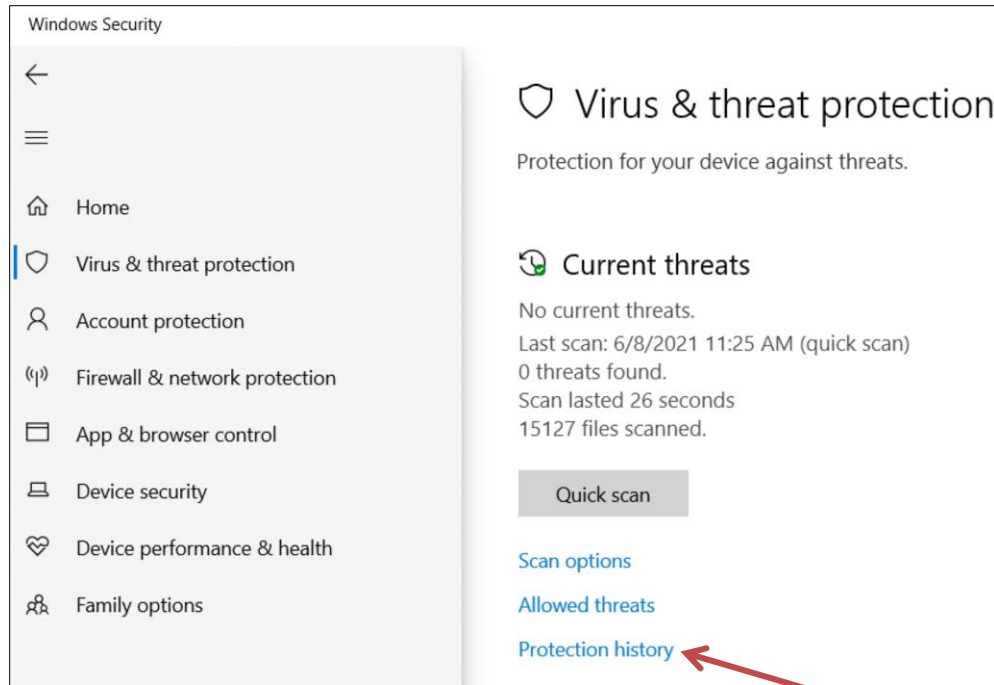
Click into the Type here to Search field in the lower left of your monitor.



Type Windows Security and then choose the Windows Security selection.

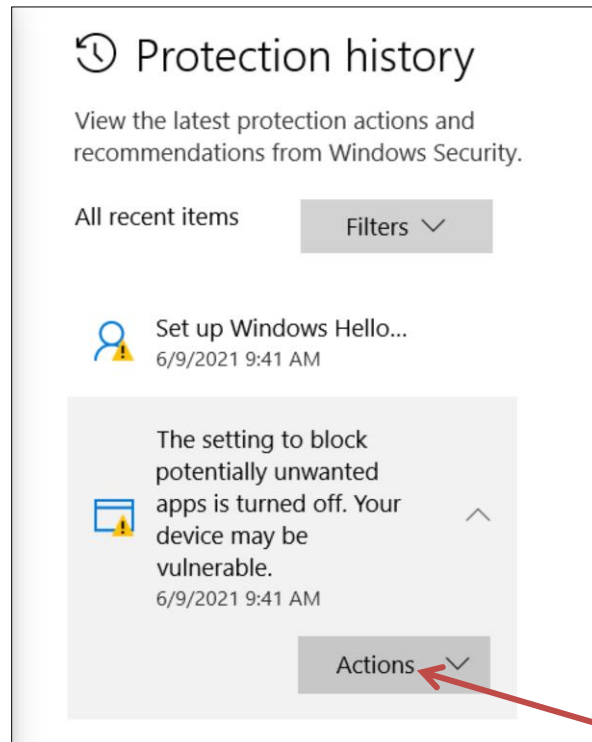


Click on Virus & threat protection



Under Current threats click on Protection history.

You will see listed a severe threat. Click on the down arrow.



Then click on the down arrow in the Actions button and choose Restore. After the program is restored be sure the follow the instructions in our [AV Trust guide](#) to add the program to the list of exclusions.